

# **ABOUT THE SPEAKERS**



# Shane Latchman, CCM, Assistant Vice President AIR Worldwide

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Shane Latchman is Assistant Vice President in AIR's London office. The London Research group's responsibilities include model evaluation, liaising with clients, documentation, and working on bespoke projects. The Client Services group is responsible for interfacing with AIR clients and prospects on a wide range of matters, including training, communication, project work, and answering client queries. Shane also plays a key role in some of AIR's Touchstone initiatives, such as the integration of third-party data and models, expanding AIR's capabilities in marine and energy, the Next Generation Financial Module, and the development of future multi-modeling/blending capabilities. He is a member of catastrophe modeling and actuarial industry groups and interacts heavily with rating agencies and regulators on topics such as Solvency II. After receiving a National Scholarship from Trinidad and Tobago, Shane studied Actuarial Science at City University and received a B.Sc. with honours. Assisted by a Cambridge Commonwealth Trust grant, he earned a Master's in Mathematics from the University of Cambridge. He has achieved the designation of Certified Catastrophe Modeler by completing the requirements of the AIR Institute Certified Catastrophe Modeler Program.



Caroline McMullan Ph.D., Senior Research Associate AIR Worldwide

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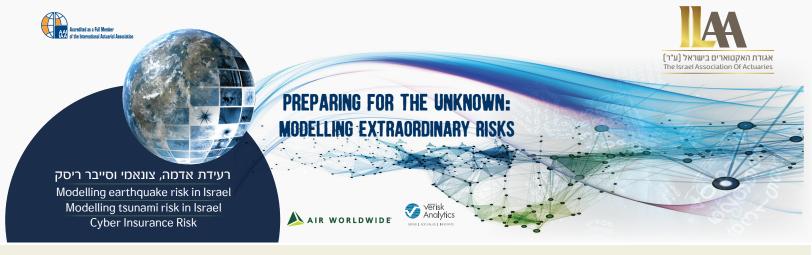
Caroline McMullan is a Senior Research Associate in AlR's London office. In her role at AlR, she has worked closely with clients regarding AlR model software, hazards, and understanding the impact of model updates on client losses. Caroline has a keen interest in exposure management and understanding the uncertainty associated with catastrophe modeling. She has presented to international insurance and scientific audiences on a number of AlR's earthquake models and on uncertainty and communication within the catastrophe modeling industry. With a background in Earth Sciences, Caroline has previously worked as a Postdoctoral Research Scientist at the University of Cambridge, where she also received her Ph.D., and published several peer–reviewed scientific papers. She also has a Master's degree in Earth Sciences from the University of Oxford.



Milan Simic, Ph.D., EVP and Managing Director of Global Business Development Verisk Insurance Solutions

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As Executive Vice President and Managing Director of Global Business Development, Dr. Milan Simic is responsible for business development, strategic growth initiatives, and client services in London, Munich, Beijing, Tokyo, and Singapore. During his previous tenure as Managing Director of AIR's London office, he oversaw AIR's significant growth in the London market. Milan has more than 25 years of experience in risk assessment, engineering consulting, teaching, and research. Immediately prior to joining AIR, he was with Benfield's Natural Hazards team. Milan is a Chartered Engineer through the UK Institution of Civil Engineers, a regular speaker at catastrophe-related conferences, and he has authored numerous papers and articles on insurance loss assessment and soil-structure interaction. He is also a Member of the OECD's High-Level Advisory Board on Financial Management of Large-Scale Catastrophes. Milan earned his MSc in Hydraulic Structures from the University of Belgrade and a Ph.D. in Earthquake Engineering from the University of Bristol.



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Kieran Borrett, Risk Consultant
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Kieran Borrett is a Risk Consultant in AlR's London Office. In his role within the Client Services and Consulting Group he works with clients on an everyday basis to help train, answer queries and advise on workflow related questions particularly on AlR's software platform Touchstone® and AlR's Hurricane Model for Offshore Assets.. Kieran and the team also work on a wide variety of bespoke projects and presentations. Kieran earned his BSc in Geographical Sciences from Newcastle Upon Tyne University and previously worked modelling and mapping flood risk at the UK Environment Agency.



Joe Pendle, Managing Director
Verisk Insurance Solutions (Claims) Europe

Joe joined ISO (a member of the Verisk Analytics Family of Companies (www.verisk.com) in early 2004. Joe has led the Claims Outcome Advisor (COA) UK division and has overseen significant growth by helping companies reduce their overall costs and help them manage their portfolio of personal injury claims through technology and data analysis, and in 2016 his role changed from UK MD to Verisk Insurance Solutions Claims MD Europe

Joe has helped ISO (now Verisk Insurance Solutions) significantly increase its market share, so that COA is now the most-used quantum evaluation tool in the UK and has raised the profile of the organisation and the brand in the sector. Under Joe's leadership the company has established a reputation for delivering and meeting commitments to customers, leading to the team winning many awards including the Insurance Times Service Provider of the Year Award in 2011 and the Modern Claims Supporting the Industry Award for the work done to help the ABI and Ministry of Justice understand the likely impact of the proposed whiplash reforms.

Joe has pioneered the use of technology to reduce frictional costs between adversarial parties through the establishment of the award winning Personal Injury Claims Automated Settlement (PICAS Plus) process.

Joe regularly contributes articles and commentary to many industry publications and journals such as Post, Insurance Times, Strategic Risk, Insurance Age, MASS Magazine, Claims Magazine and the Journal of Personal Injury Law. Joe was invited to sit on Lord Justice Jackson's working party on the use of Quantum Assessment Tools in personal injury claims.

Joe has been a regular judge for industry awards including 3 years as a judge for the Personal Injury Awards and the Chairman of the inaugural Claims Technology Awards.

Prior to joining ISO Joe had over 23 years working for insurance organisations including MIB, Endsleigh Insurance, City of Westminster Insurance, AGF, Sentry, Shead Motor Policies, Allstate and Federated Insurance Company.

Joe takes an active interest in sport, particularly football being an enthusiastic supporter of Manchester United, and is married with 2 children.